

VETERINARY HELP LINE

nunavik-giv@medvet.umontreal.ca
514 345-8521, ext. 0065

Free veterinary advice is offered to the residents of Nunavik and to Native communities with whom the Groupe International Vétérinaire has an agreement. Replies to queries are made in the afternoon or evening, from Monday to Friday. The service is offered in English and French.

If it is an emergency, contact the 450 778-8111.

INFORMATION YOU SHOULD PROVIDE

When contacting the Veterinary Help Line, please make sure to provide the following information:

- Cat or dog;
- Age;
- Sex (male or female);
- Spayed or neutered (sterilized)
- Approximate weight;
- Vaccines received (which ones and when);
- Reason for contacting us;
 - General symptoms (what is the problem?)
 - When did the problem begin?
 - Evolution over time (getting better, worse or stable)
- Did you give any treatments or medication?
- Is your animal vomiting or having diarrhea?
- Is it eating and drinking like it would normally?
- What does your animal normally eat and how many times a day/week?
- Any associated event or condition such as fighting, pregnancy, giving birth, access to chemicals/ poisons, etc.;
- Is your animal on any medication for other reasons (antibiotics, pain relievers, etc.)?



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